

# Voice Options Pilot Program Summary as of May 20, 2021

## Statistics from Completed Datasets: Summary

- 72% of California has access to in-person services.
- 100% of California has access to remote services.
- 180 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 123 datasets have been submitted for completed Long-Term Loans.
- 59% of authorizations were provided by Speech Language Pathologists.
- 58% of consumers made telephone calls during the Short-Term Loan period. 96% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

## Consumer Statistics from Completed Datasets (109)

### Preference for Speech Generating Applications

- |                        |                          |
|------------------------|--------------------------|
| • 41% Touch Chat HD    | • 7% LAMP                |
| • 33% Go Talk Now Plus | • 6% Predictable         |
| • 13% Proloquo4Text    | • 1% Predictable Spanish |

### Demographics

- |                             |                       |
|-----------------------------|-----------------------|
| • 38% Hispanic/Latinx       | • 2% Other            |
| • 37% Caucasian/White       | • 1% Native American  |
| • 15% Asian Pacific         | • 1% Pacific Islander |
| • 5% African American/Black | • 1% Decline to State |
| • 2% East Indian            |                       |

### Gender

- 66% Male
- 33% Female

### Age

- |                    |                       |
|--------------------|-----------------------|
| • 21% Age 0 to 6   | • 3% Age 30 to 39     |
| • 35% Age 7 to 17  | • 2% Age 40 to 49     |
| • 9% Age 18 to 22  | • 5% Age 50 to 59     |
| • 17% Age 23 to 29 | • 7% Age 60 and Older |

## **Disability Type**

- 37% Autism
- 29% Developmental Disability
- 11% Cerebral Palsy
- 6% Down Syndrome
- 4% Traumatic Brain Injury
- 4% Other
- 3% Muscle Weakness
- 2% ALS/Lou Gehrig's Disease
- 2% Stroke
- 1% Apraxia
- 1% Dysarthria

## **Referral Source**

- 26% Medical Provider
- 21% Speech Language Pathologist
- 18% Independent Living Center
- 14% Other
- 11% Friend or Family
- 6% Assistive Technology Center
- 3% Internet